

CI/CD Service Offering

Description

This service offering will provide a dedicated Sysdig Professional Services resource to assist with integration of Sysdig's in-line image scanning capabilities within your CI/CD pipeline. This will grant the ability for Sysdig to scan all images at build time as opposed to later in the container lifecycle. For this integration, your CI/CD pipeline will need the ability to run containers, connect to the Sysdig backend (SaaS or On-Premise), and have a valid Sysdig API token.

Expected engagement time

This engagement typically requires two-to-three days of professional services.

Process we follow

01**Conduct scoping call**

A Sysdig Professional Services engineer will conduct this call in order to gather the requirements for the integration within the CI/CD pipeline.

02**Perform lab integration**

A Sysdig Professional Services engineer will create a similar environment in a Sysdig test lab to ensure a successful implementation in production.

03**Perform production integration**

A Sysdig Professional Services engineer will then assist the customer's engineer to integrate within their production CI/CD pipeline.

04**Provide detailed documentation**

Sysdig Professional Services will provide detailed documentation, in the form of an Engagement journal, that outlines the steps taken throughout the engagement, the configuration applied, and information about your environments.

Terms and Conditions

- Sysdig will provide the professional services purchased hereunder ("Services") in accordance with these terms. Further, the Services are subject to the terms and conditions governing your use of Sysdig's products and services. See your Order Form for more details.
- Services shall be scheduled in no fewer than four (4) hour increments.
- Services expire if not used within 12 calendar months of the effective date of the order.
- You must reimburse us for reasonable travel expenses if we jointly determine an onsite presence is required.
- We reserve the right, in our commercially reasonable discretion, to change or otherwise substitute resources during the course of the engagement.
- If Sysdig Professional Services assistance is needed to upgrade to the latest generally available (GA) version of the Sysdig backend, an Upgrade/ Expansion Service Offering will need to be purchased separately.