

# Runtime Scanning Service Offering

## Description

This service offering will provide a dedicated Sysdig Professional Services resource to assist with enabling and configuring the ability to evaluate running images within an existing environment. This functionality is achieved using Falco rules and by assigning them to policies. In this Service Offering, a Professional Services Engineer (PSE) will assist with tuning, modifying, and creating custom policies and Falco rules to address up to five specific use cases.

## Expected engagement time

This engagement typically requires five days of professional services.

## Process we follow

**01****Conduct scoping call**

A Sysdig Professional Services engineer will conduct this call in order to gather the requirements for the requested policies and rules.

**02****Tune existing rules**

A Sysdig Professional Services engineer will work in tandem with your onsite engineer to run the Falco policy tuner.

**03****Implement additional rules and policies**

A Sysdig Professional Services engineer will assist with creation and implementation of additional policies and rules based on the use cases presented in the scoping call.

**04****Provide detailed documentation**

Sysdig Professional Services will provide detailed documentation, in the form of an Engagement journal, that outlines the steps taken throughout the engagement, the configuration applied, and information about your environments.

## Terms and Conditions

- Sysdig will provide the professional services purchased hereunder ("Services") in accordance with these terms. Further, the Services are subject to the terms and conditions governing your use of Sysdig's products and services. See your Order Form for more details.
- Services shall be scheduled in no fewer than four (4) hour increments.
- Services expire if not used within 12 calendar months of the effective date of the order.
- You must reimburse us for reasonable travel expenses if we jointly determine an onsite presence is required.
- We reserve the right, in our commercially reasonable discretion, to change or otherwise substitute resources during the course of the engagement.
- If Sysdig Professional Services assistance is needed to upgrade to the latest generally available (GA) version of the Sysdig backend, an Upgrade/ Expansion Service Offering will need to be purchased separately.